



**YOUR RELIABLE PARTNER IN HELICOPTER AVIATION  
"A SAFE FLIGHT IS OUR COMMITMENT"**



**WEBSITE**



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# GLOBAL FOOTPRINT

## EUROPE

- ★ Germany
- UK

## AFRICA

- ★ Nigeria, South Africa
- Guinea, Liberia, Sierra Leone, Nigeria, Niger, North Sudan
- ★ Corporate or Regional Head Quarters
- Countries of Operation



Sierra Leone; Ebola Crisis

## ABOUT US

### INSIGHT

- GHS was founded in early 2014
- An approved EASA German Air Operator
- 5,000 m<sup>2</sup>, modern office and hangar space for maintenance and aircraft storage
- Focused on providing commercial Helicopter Service worldwide
- We offer reliability, safety and quality
- Provide our customers top class service
- Committed to provide an efficient solution in line with the customers individual requirements

### EXPERIENCE & CAPABILITIES

- Turnkey Helicopter and Fixed Wing Aeromedical services including Medical/Clinical Support
- Experience in worldwide helicopter operations for charter, humanitarian support, oil & gas and mining industry
- Aviation services for governmental institutions
- Aviation services for non-profit organizations
- Passenger, cargo and external load transport services
- NVG tactical services
- Highly qualified and experienced pilots and maintenance engineers
- All services executed to EASA standards
- Competent and reliable partner to provide consultation and custom service solutions
- Utmost efficiency

## OUR MARKETS & SERVICES



### HUMANITARIAN

- Passenger/Cargo Transport
- Hostile Environments
- Emergency Response
- Aeromedical Services/MedEvac



### MINING

- Aeromedical Services/MedEvac
- Aerial Work
- Passenger Transport
- Logistical Support
- Transport High Value Goods



### GOVERNMENTAL

- Fire Fighting
- VIP
- Police Support Missions
- Border Control
- Election Support



### 3rd PARTY MAINTENANCE

- Aircraft Maintenance Management (CAMO)
- Aircraft Maintenance
- Short- and Long Term- Storage
- Mission Specific Upgrades and Installations
- Logistics



### AIR CREW TRAINING

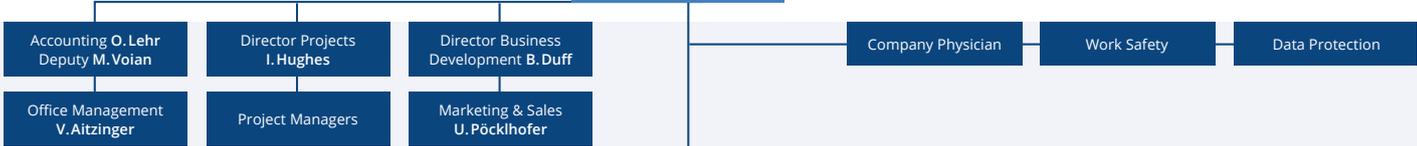
- Type Training: Bell 212/412, Airbus H215/H225
- Specialist Training: NVIS/NVG, HESLO, HHO Fire Fighting



# ORGANIZATIONAL CHART

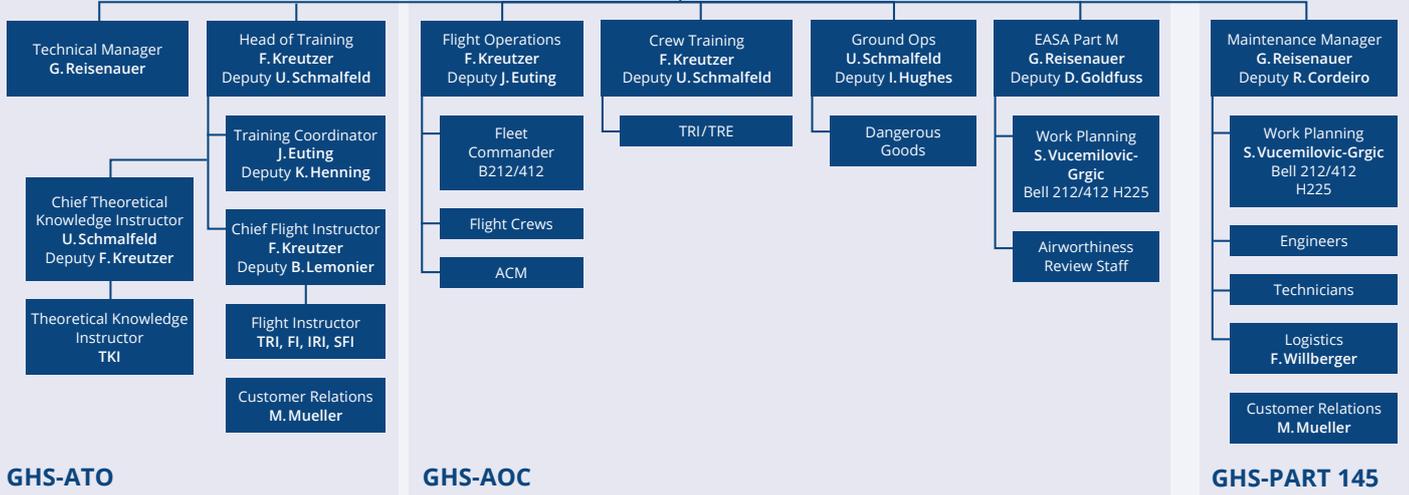
ISO 9001:2015

**CEO**  
D. Goldfuss



**EASA Organisation**  
(EU) 2018/1139

**Accountable Manager**  
D. Goldfuss



## African Operations

**SINCE THE VERY START** of the company, we have had a presence in West Africa, assisting MSF with medical evacuation, transporting symptomatic EVD patients, blood samples and vaccines during the Sierra Leone Ebola crisis.

We have since continued our footprint in the region and have been a strategic partner with United Nations World Food Program and ICRC in Nigeria providing transportation for humanitarian aid since 2015. The operational fleet has increased to six (6) aircraft onsite in Maiduguri, for continuous operations with the WFP and ICRC. With our fleet expansion, we have established a significant presence in the region and are continuously recognized as an outstanding helicopter aviation service provider and partner. With over 5,000 flight hours, 40,000 passengers and over 210,000 kg of transported cargo in 2019 in Nigeria alone, it is easy to distinguish our uncompromising commitment to our clients. Our extensive operational experience in Nigeria has pro-

vided us with detailed knowledge and insight into the local environment and its predominant culture. GHS aims to grow its continued involvement within the local community and assist in projects to transfer skills and develop local residents such as the employment and training of the first local female as a helicopter technician at the Maiduguri airport.

GHS services have developed to include a Civilian Fixed Wing Tactical Air Evacuation service for Belgian Defence deployment to Niger. This 24/7 service includes onboard clinical capability with intensive care patient care equipment and a dedicated AE medical team.

Our team has continued to show excellence in all our services which are provided to the highest safety and flying standards even in the most hostile and challenging environments, resulting in GHS having gained national recognition and gratitude from the Nigerian government and local police enforcement.





## CAPABILITIES

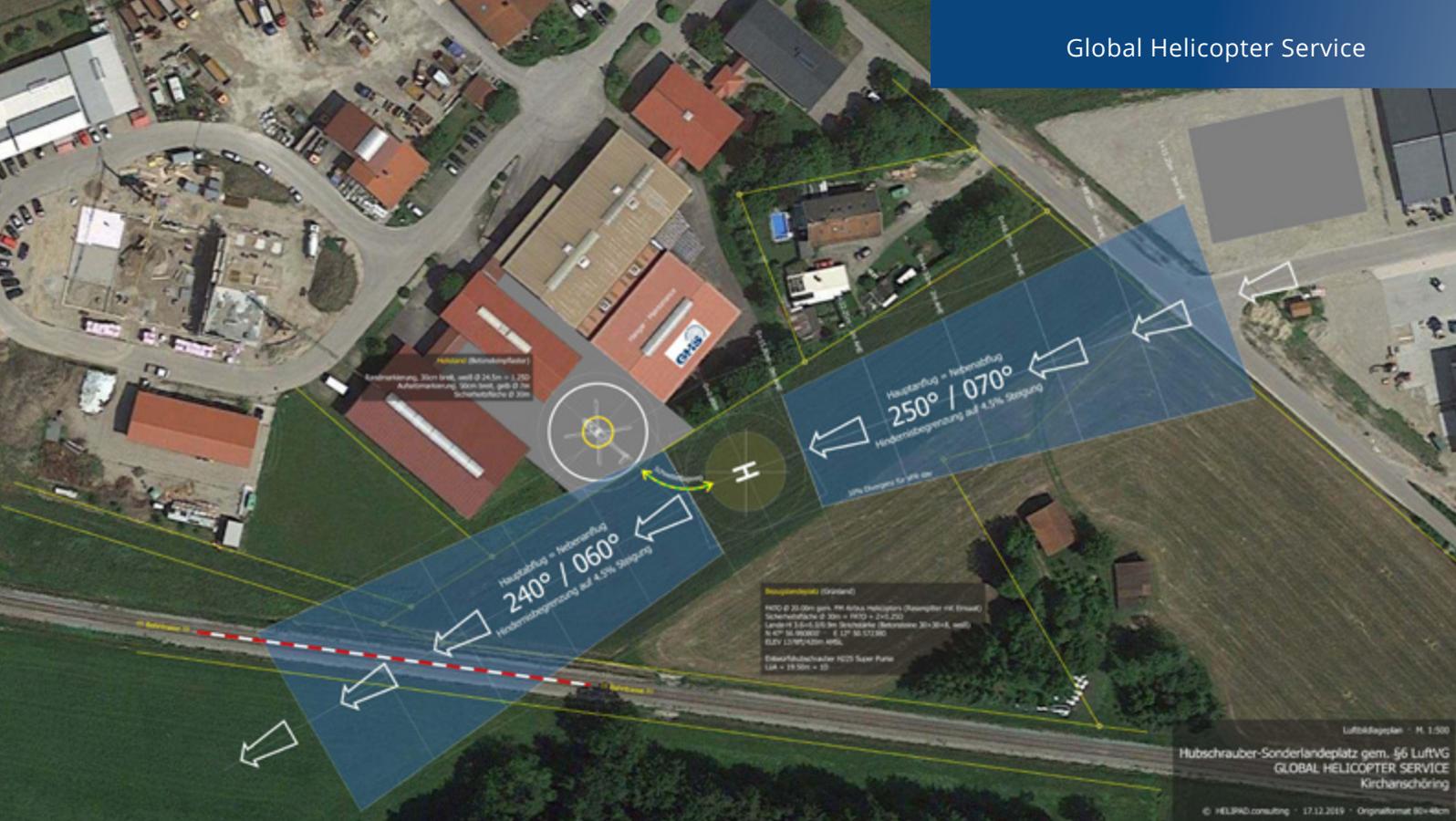
### “HIGHLY MOTIVATED MANAGEMENT TEAM WITH MANY YEARS OF EXPERIENCE IN HELICOPTER AVIATION”

- A range of helicopters that are, VFR /IFR, NVIS equipped, Single and Twin engine and fully compliant for off & onshore operations
- CAT - Approved for Commercial Air Transport
- HESLO – Approved for External Load Mission
- AA - Air Ambulance - Approved for Aeromedical flights and Medical Evacuation
- HHO – Approved for Helicopter Hoist Operation
- Helicopter Fire Fighting Training
- EASA- approved Aircraft Management and Maintenance Services
- EASA - Approved Air Crew Training

## FLEET – AIRCRAFT IN OPERATION

<p><b>Bell 212</b></p> 	<p><b>CAPACITY:</b> 1–2 Crew   13 Passenger</p> <p><b>PERFORMANCE:</b> 100 kts Cruising Speed   260 NM Operating Range</p> <p><b>CABIN DIMENSIONS (m):</b> 2.34 m Length   1.26 m Height   2.54 m Width</p>
<p><b>Bell 412</b></p> 	<p><b>CAPACITY:</b> 1–2 Crew   13 Passenger</p> <p><b>PERFORMANCE:</b> 127 kts Cruising Speed   320 NM Operating Range</p> <p><b>CABIN DIMENSIONS (m):</b> 2.34 m Length   1.26 m Height   2.54 m Width</p>
<p><b>H225</b></p> 	<p><b>CAPACITY:</b> 2 Crew   19 Passenger</p> <p><b>PERFORMANCE:</b> 151 kts Cruising Speed   613 NM Operating Range @11,000 KGg MTOW</p> <p><b>CABIN DIMENSIONS (m):</b> 6.19 m Length   1.45 m Height   1.80 m Width</p>
<p><b>AS 332 Family "Super Puma"</b></p> 	<p><b>CAPACITY:</b> 2 Crew   19 Passenger</p> <p><b>PERFORMANCE:</b> 151 kts Cruising Speed   462 NM Operating Range @8,600 KGg MTOW</p> <p><b>CABIN DIMENSIONS (m):</b> 6.81 m Length   1.55 m Height   1.65 m Width</p>





## Aircraft Maintenance Management and Maintenance Services

### “AVIATION IS OUR PASSION”

Operating a helicopter is a highly complex task which requires exceptional technical know-how and hands on industry specific experience, as well as a great understanding of the customer's requirements. We offer a full Helicopter Management and Maintenance Service package as well as individual services such as aircraft management, maintenance and quality control under EASA regulations. Our team of technicians are trained to OEM and industry standards and provide maintenance services 24 hours a day at our Part-145 (DE:145.0426) maintenance facility. All maintenance management is controlled by our EASA-approved CAMO in accordance with EASA Part-M regulations and maintenance is performed according to EASA Part-145 standards. Both departments undergo regular quality audits to ensure standards and compliance are maintained at all times.

Due to our internal GHS Quality Control system we ensure that all service intervals are adhered to and maintenance tasks are performed correctly, fulfilling the manufacturer's specification.

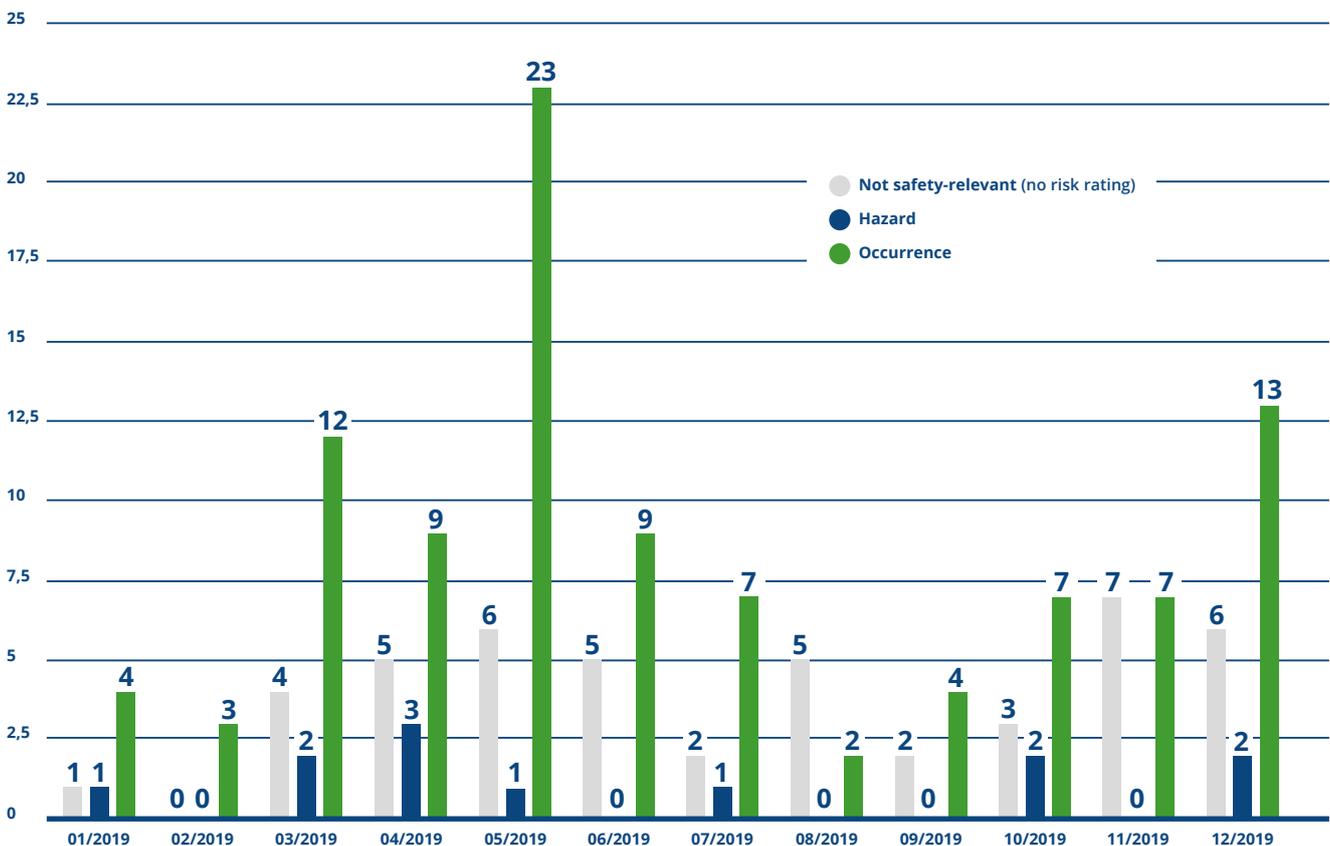


## SAFETY RECORD

### “YOUR SAFETY IS OUR TOP PRIORITY” 2019 Flying Statistics

- 5,842 hours were executed
- 53,235 Passengers transported
- 102,160 KG of Cargo transported
- Aircraft Accident Rate: **zero**
- Aircraft Injuries Rate: **zero**

Type of Reports (01/2019–12/2019)



# INTEGRATED MANAGEMENT SYSTEM

**GHS** integrates safety into all of our business processes thereby embedding it in our culture.

## Means of Control through the creation and implementation of integrated management processes

- GHS maintains a single, process based Management System for the control of risk and minimization of variance in support of strategic business objectives.
- The system is derived from best practices in complex industries (maritime, nuclear, bio-tech, rail, etc.)

## Means of assessment and evaluation through The Quality Assurance Program operating at 4 Primary levels.

1. Assessment of documented controls (primary manuals, safety case, client standards)
2. Assessment of Quality Controls in Flight Operations and Maintenance
3. Assessment of Controls yielding subjective data
4. Assessment of controls yielding digital data

## CONTRACT SERVICE

## Means of execution, through computer-based risk and quality management tools:

1. Hazard Management tool
2. Audit Management tool
3. Occurrence Investigation tool
4. Assurance of Competence tool
5. Safety Cases and Formal Risk Assessments
6. Management of Change tool
7. Communication program
8. Training and Education
9. Statistical functions (review and trending)

## Means of Focus through seven primary activities:

1. Safety of Flight
2. Ramp Safety
3. Safety in the Maintenance Process
4. Industrial Safety
5. Occupational Health
6. Environmental Management
7. Security Management



## SAFETY & QUALITY

### HIGHEST LEVELS IN SAFETY AND QUALITY ARE OUR MAIN GOALS

The highest quality standards form the basis for our selection and training of personnel. Our flying personnel and technical crews are selected against stringent evaluation criteria and distinguished by their extensive experience. Furthermore, continuous training and skills development to the highest standards are performed regularly. By following these principles we can assure our clients a service which is professional and as safe as possible.

All our activities undergo accountable risk assessments complimented by a "Just Culture" that is part of GHS everyday life. This combined with an intuitive reporting system, leads to a complete, well-structured and documented data base of our operational history which forms the basis for a comprehensive and results orientated measurement of Safety Performance.

We actively identify and implement "lessons learned" and in doing so strive to carry out our business with zero accidents, incidents and injuries, which is the ultimate goal and ambition in our Safety Management.



### ISO 9001:2015 QUALITY MANAGEMENT

Only demonstrating excellence in operations is not good enough for us. We also strive to achieve the uppermost levels of transparency, efficiency and quality in all we do. This is achieved via the GHS Quality Management System, which covers our Commercial Helicopter Operations as well as related Maintenance Tasks and Airworthiness Management, certified according to ISO 9001:2015 requirements.

This ensures the utmost efficiency for our clients, streamlines our internal processes in all we do and provides an important benchmark against which we guarantee our commitment to provide the "Best Value for Money" service.

### CONSTRUCTION OF A BOW TIE DIAGRAM INVOLVES ASKING A STRUCTURED SET OF QUESTIONS:

- What is the hazard?
- What happens when hazard control (barrier) is lost?
- What safety event (threat) could release the hazard?
- What are the potential outcomes (consequences)?
- How can we avoid the undesired / hazardous event?
- How can we recover if the event occurs?
- How can the potential outcome likelihood or consequence severity be limited?
- How might controls (barriers) fail?
- How could their effectiveness become undermined?

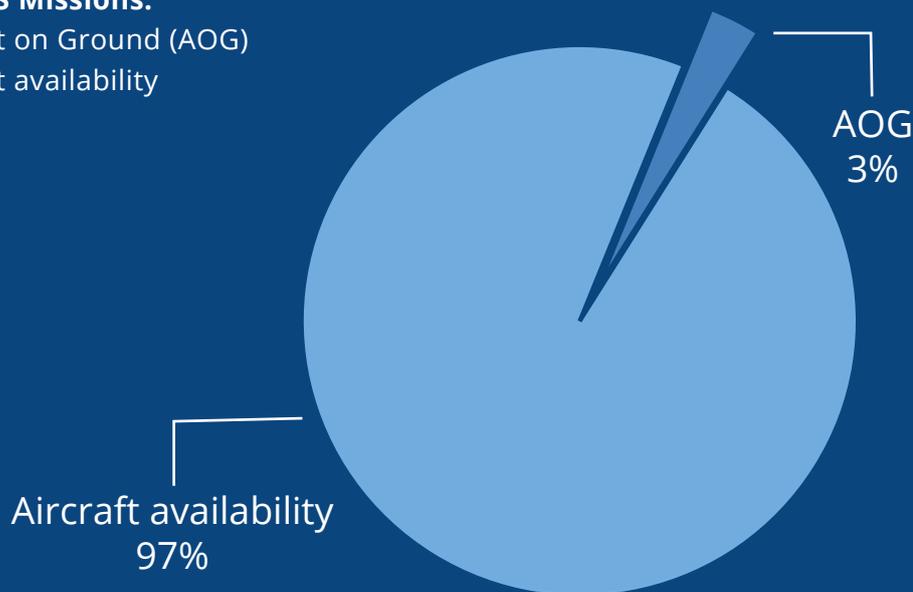


## RELIABILITY & PERFORMANCE

**“WE GUARANTEE OUR MISSION READINESS ANYTIME, ANYWHERE”**

**Typical Aircraft Availability for all GHS Missions:**

- Aircraft on Ground (AOG)
- Aircraft availability



## VISION, MISSION, STRATEGY

**OUR VISION** is to play an influential global role in commercial helicopter aviation within Humanitarian Aid Organizations, Governmental Projects, and the Oil & Gas and Mining Industries. With respect to this goal and our pursuit of excellence and the highest standards of safety and perfection, we are constantly improving services by taking the smallest detail into account and working together with only the most innovative and reputable partners.

**OUR MISSION** is to provide services covering all of our clients' requirement in areas including but not limited to:

- Passenger Transport Missions
- Cargo Transport, internal as well as external including dangerous goods
- Aeromedical services including Medical/ Clinical Support
- Ops Modes: VFR, IFR, NVG, Onshore and Offshore

- Professional Aircraft Management
- First Class P145 Maintenance Services

**OUR STRATEGY** is constantly being reviewed with respect to its effectiveness as a guarantee for our success and for achieving our ambitious goals. Due to the nature of the complex tasks and missions we are involved in as well as the challenging environments we work in, the following strategical key factors are most important to us:

- Safety Management and Safety Performance Measuring
- Financial Performance – Committed to “Best Value for Money” services
- Employee's Care and Training
- Working Experience of our Management Team
- Effective Fleet and Asset Management
- Focusing on core Competences and Strong Partners



## SAFETY MANAGEMENT AND SAFETY PERFORMANCE MEASURING

- Transparent and effective Safety Management
- Application and implementation of “Lessons Learned” receive the highest priority within GHS
- We carefully select responsible personnel
- We make every effort to continuously provide our staff with training, skills, and the knowledge they need to perform their jobs
- Utilise comprehensive user friendly and transparent state of the art software programs and online tools
- All our activities undergo accountability risk assessments.
- All GHS Staff live our “Just Culture”
- Intuitive reporting system
- Complete, well-structured and documented data base of our operational history
- Comprehensive and result orientated measurement of Safety Performance
- Zero accidents and injuries

## FINANCIAL PERFORMANCE – COMMITMENT TO PROVIDE BEST VALUE FOR MONEY SERVICES

- Highest efficiency
- Comprehensive and transparent cost control and project management system
- All our costs are carefully measured, managed and kept under strict control
- Identify inefficiencies and shortcomings before we even start a project

## EMPLOYEE’S CARE AND TRAINING

- Our employees in both the field and office all strive to meet our client’s expectations as efficiently as possible while maintaining the highest levels of personal safety
- They all represent the GHS values and apply these to all they do – day by day
- Our employees are the most important assets of our company
- Their well-being is important to us
- GHS makes every effort to provide relevant training measures to ensure that each employee is qualified and capable to perform the designated tasks in the best way possible
- Our employees are encouraged to live our “Just Culture”
- GHS take pride in having an open and trustful working relationship within the entire team





## WORKING EXPERIENCE OF OUR MANAGEMENT TEAM

- In depth knowledge and wide-ranging experience
- A close team of individuals with many decades of experience in commercial helicopter aviation all over the world
- Excellent base of different but complementary expertise
- Understanding of latest industry standards, regulatory changes and best practice working processes

## EFFECTIVE FLEET AND ASSET MANAGEMENT

- GHS defines and prioritizes the requirements for fixed assets to ensure maximum utilization without compromising on the quality of services
- Effective asset management and control
- Flexibility in responding to our clients' requirements
- Solutions offered provide maximum benefit to the client

## FOCUSING ON CORE COMPETENCES AND REPUTABLE PARTNERS

- We trust and rely on ethical and reputable partners
- Maintaining transparent, sustainable and influential partnerships
- High quality training, ground handling and consulting services
- Maintaining and developing GHS internal capability, expertise & knowledge
- Flexibility and freedom to focus on our main objective
- To provide helicopter operations to highest levels of safety, quality, efficiency and reliability



## LOGISTIC MANAGEMENT

“WE GUARANTEE OUR MISSION READINESS ANYTIME, ANYWHERE”

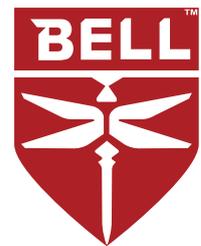
- Guaranteed large inventory of spares and equipment
- Paperless and effective stores web based system “bluestock”
- Comprehensively trained staff, with years of logistics experience
- Extensive experience in shipping to remote and challenging destinations
- Onsite Consignment stock

Flag	Status	Qty	ATA	Reference	Serial / Batch	Description	Shelf	Expires on	Intake Date	Unit Cost	Total Cost	Est. Price	Owner
✓	✓	1	140E...	01-0770044-02	N/A	Stroke Beacon			11.09.2016	354,00 EUR	354,00 EUR	1	Ac
✓	✓	2	95	047-040-252-003	171210061	Rod End adjustable			12.12.2017	150,00 EUR	300,00 EUR	0	Gr
✓	✓	1	95	047-302-128-009	1308-0368	Hinge Assy			27.11.2017	402,00 EUR	402,00 EUR	1	Ac
✓	✓	1	95	047-302-128-009	8078921450-0	Hinge Assy			27.11.2017	0,00 EUR	0,00 EUR	1	Gr
✓	✓	1	43	047546-02	1408-0011	Water Paper DAMM			12.09.2016	0,00 EUR	0,00 EUR	1	Ac
✓	✓	1	43	047546-02	1708-0040	Filter EMER			05.09.2017	0,00 EUR	0,00 EUR	0	Ac
✓	✓	3	43	047546-02	170958	Filter EMER			21.12.2017	0,00 EUR	0,00 EUR	0	Ac
✓	✓	10	42	120-908C43-27	N/A	Skis			22.09.2016	12,55 EUR	125,50 EUR	1	Gr
✓	✓	4	42	120-908C43E29	N/A	Skis			02.03.2018	24,70 EUR	98,80 EUR	1	Gr
✓	✓	3	42	120-045-27-12	N/A	Skis			14.06.2017	7,75 EUR	23,25 EUR	1	Gr
✓	✓	1	42	120-045-25-29	AAM0019794...	Skis			21.12.2017	5,90 EUR	26,50 EUR	0	Gr
✓	✓	2	95	120-027-4	1308-0302	Slide Door			17.04.2017	42,50 EUR	84,20 EUR	1	Gr
✓	✓	4	52	120-026-1	N/A	Spring			14.09.2017	9,05 EUR	36,20 EUR	1	Gr
✓	✓	2	42	140-007-88940CA	AAM0017283...	GASKET, PLAC, CHAMFERED BOTH SIDES			21.12.2017	48,00 EUR	96,00 EUR	0	Gr
✓	✓	5	42	140-030-2	N/A	Gasket Thrift pump			22.11.2016	21,60 EUR	108,00 EUR	1	Gr
✓	✓	2	95	14330-259A	1705-0530	Devoran 2 ton clear epoxy		04.11.2019	04.11.2019	0,00 EUR	0,00 EUR	1	Gr
✓	✓	2	95	14330-259A	Q1001	Devoran 2 ton clear epoxy		04.11.2019	04.11.2019	0,00 EUR	0,00 EUR	1	Gr
✓	✓	4	38	144038-3	N/A	Storage Cap			20.02.2018	0,00 EUR	0,00 EUR	1	Gr
✓	✓	2	24	143338-2	N/A	Pin			22.12.2016	0,00 EUR	0,00 EUR	1	Gr
✓	✓	7	95	20-041-0	N/A	Bumper			20.02.2017	2,60 EUR	18,20 EUR	1	Gr

BLUESTOCK



## OUR PARTNERS





## CONTACT US

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SATISFACTION IS MOST  
IMPORTANT TO US!**



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