



## GHS - CORPORATE COMMITMENT

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Global Helicopter Service GmbH epitomises EASA certified commercial helicopter operations to the highest standards of safety, quality, efficiency and reliability.

**Our Vision** is to play an influential global role in commercial helicopter aviation within Humanitarian Aid Organizations, Governmental Projects, and the Oil & Gas and Mining Industries. With respect to this goal and our pursuit of excellence and the highest standards of safety and perfection, we are constantly improving services by taking the smallest detail into account and working together with only the most innovative and reputable partners.

**Our Mission** is to provide services covering all of our clients' requirement in areas including but not limited to:

- Passenger Transport Missions
- Cargo Movement, internal as well as external including dangerous goods
- MedEvac Capabilities/HEMS operations
- Ops Modes: VFR, IFR, NVG, Onshore and Offshore
- Professional Aircraft Management
- First Class P145 Maintenance Services

GHS strive to provide flexibility without compromising safety while building trust through transparency in all our activities. Developing a relationship with our clients enhances the sharing of ideas and knowledge which leads to achieving and exceeding our client's expectations as well as to anticipate their changing needs and adapt the service accordingly.

### Our Values:

- Provide a suitable working environment to deliver what we promise.
- Safety and Quality are paramount and of top priority in all our endeavors.
- We are committed to a sustainable, economic and ecologic operation.
- We are socially responsible and committed to integrity and fairness.
- We believe in building trust-based relationships with our staff, developing motivated employees through individual responsibility who actively engage in a "Just Culture" throughout the whole company.
- We support and apply the ten principles of the United Nations Global Compact. Based on these guiding principles we exercise zero tolerance against any kind of corruption, racist behavior and unlawful activities.

**Our Strategy** is constantly being reviewed with respect to its effectiveness as a guarantee for our success and for achieving our ambitious goals. Due to the nature of the complex tasks and missions we are involved in as well as the challenging environments we work in, the following strategical key factors are most important to us:

- **Safety Management and Safety Performance Measuring**

Transparent and effective Safety Management and the application and implementation of “Lessons Learned” receive the highest priority within GHS. To ensure, that we maintain the leading industry best practice and standards, we carefully select responsible personnel and we make every effort to keep our staff well trained and equipped with up to date knowledge.

We only utilise comprehensive user friendly and transparent state of the art software tools and programs to support a transparent and effective Safety Management System.

All our activities undergo accountability risk assessments. All GHS Staff live our “Just Culture” combined with an intuitive reporting system with a complete, well-structured and documented data base of our operational history and forms the basis for a comprehensive and result orientated measurement of our Safety Performance

Thus, we endeavor to pursue our business with zero accidents and injuries, our ultimate Safety Management goal.

- **Financial Performance – Committed to Best Value for Money Service.**

We promise our customers dynamic efficiency not only in terms of our operation but also to ensure that they receive optimum value for their money. To achieve this, we have implemented a comprehensive and transparent cost control and project management system which allows us to carefully measure, manage and keep our costs under strict control. This enables us to identify inefficiencies before we even start a project and helps us monitor our performance throughout the entire service chain in every detail.

- **Employee’s Care and Training**

Our employees in the field and in the office, all strive to meet our client’s expectations and levels of safety and productivity. They all represent the GHS values and apply these to all they do – day by day. Our employees are the most important asset of our company and their well-being is important to us. Besides taking care of a safe, pleasant and beneficial working environment, GHS makes every effort to provide relevant training measures to ensure that each employee is qualified and capable to perform their designated tasks as efficiently and effectively as possible. Our employees are encouraged to live our “Just Culture” in their everyday lives. GHS takes pride in having an open and trustful working relationship within the entire team.

- **Working Experience of our Management Team**  
Another key factor of our success is the in-depth knowledge and wide-ranging experience of our management team. The GHS management team is made up of a close team of individuals with many decades of experience in commercial helicopter aviation all over the world. This provides an excellent base of different but complimentary expertise which is constantly updated to ensure their understanding of latest industry standards, regulatory changes and best practice working processes.
- **Effective Fleet and Asset Management**  
GHS defines and prioritizes the requirements for fixed assets to ensure control of overhead costs and maximum utilization without compromising on the quality of services. A major risk in our business are long term liabilities linked to high value assets not actively in operation or not fit for purpose. Therefore, effective asset management and control is essential for us and to allow flexibility in responding to our clients' requirements with solutions that offer maximum benefit to the client.
- **Focusing on core Competences and Strong Partners**  
We trust and rely on ethical and reputable partners to lease aircraft required to perform our operations and work hard at maintaining transparent, sustainable and influential relationships with our partners. These partnerships are also related to the high quality training, ground handling and consulting services GHS uses as an essential factor for maintaining and developing GHS's intellectual capability, expertise & knowledge. They also provide the flexibility and freedom to focus on our main objective which is to provide helicopter operations of the highest levels of safety, quality, efficiency and reliability.

Finally, we always strive to exceed our clients' expectations in all that we do and only the complete satisfaction of our clients is acceptable to us.

Please do not hesitate to contact us, if you would like to learn more about our company, our staff and what we do.

With best regards

A handwritten signature in blue ink, appearing to read 'D. Goldfuss', is positioned above the printed name and title.

Dominik Goldfuss  
CEO Global Helicopter Service GmbH