

YOUR RELIABLE PARTNER IN HELICOPTER AVIATION "A SAFE FLIGHT IS OUR COMMITMENT"



Global Helicopter Service

Global Helicopter Service

CONTENTS

GLOBAL FOOTPRINT - 03

ABOUT US - 04

OUR MARKETS & SERVICES - 05

ORGANIZATIONAL CHART - 06

AFRICAN OPERATIONS - 07

CAPABILITIES - 08

FLEET - AIRCRAFT IN OPERATION - 09

CAMO & PART 145 SERVICES - 10

SAFETY RECORD - 12

INTEGRATED MANAGEMENT SYSTEM - 13

SAFETY & QUALITY - 15

RELIABILITY & PERFORMANCE - 16

VISION, MISSION, STRATEGY - 17

LOGISTICS MANAGEMENT - 20

OUR PARTNERS - 21

CONTACT US - 23





INSIGHT

- GHS was founded in early 2014
- An approved EASA German Air Operator
- Focused on providing commercial Helicopter Service worldwide
- We offer reliability, safety and quality
- Provide our customers top class service
- Committed to provide an efficient solution in line with the customers individual requirements

EXPERIENCE & CAPABILITIES

- Experience in worldwide helicopter operations for the oil, gas and mining industry
- Operation for governmental institutions
- Operation for nonprofit organizations and private charter sector
- Services in air medevac, passenger and cargo transportation, and external load services
- Highly qualified and experienced pilots and mechanics
- Executed to our highest standards
- Competent and reliable partner for consultation and custom service solutions
- Utmost efficiency

OUR MARKETS & SERVICES



WIND FARM

Cargo Transport

SAR / HEMS



African Operations

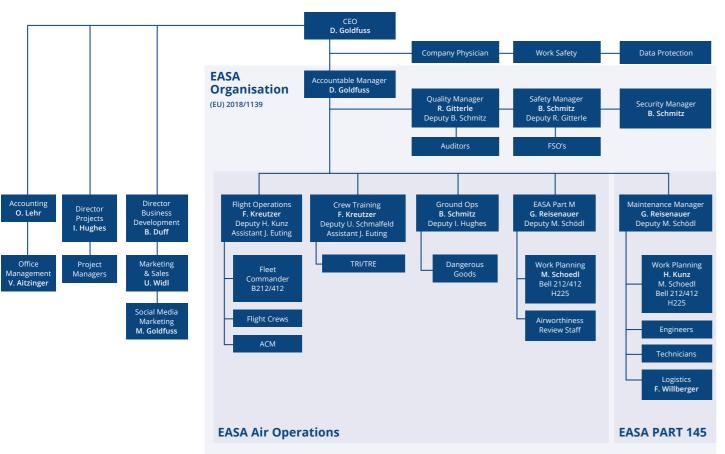
SINCE THE VERY START of the company, we have had a presence in West Africa, assisting MSF with medical evacuation, transporting symptomatic EVD patients, blood samples and vaccines during the Sierra Leone Ebola crisis.

We have since continued our footprint in the region and have been a strategic partner with United Nations World Food Program in Nigeria providing transportation for humanitarian aid since 2015. The operational fleet has increased to six (6) aircraft onsite in Maiduguri, for continuous operations with the WFP and ICRC. With our fleet expansion, we have established a significant presence in the region and are continuously recognized as an outstanding helicopter aviation service provider and partner. With over 5,000 flight hours, 40,000 passengers and over 210,000 kg of transported cargo in 2018 in Nigeria alone,

it is easy to distinguish our uncompromising commitment to our clients. Our extensive operational experience has provided us with extensive knowledge and insight into the local environment and it's predominate culture. GHS aims to grow its continued involvement within the local community and assist in projects to transfer skills and develop local residents such as the employment and training of the first local female as a helicopter technician at the Maiduguri airport.

Our team has continued to show excellence while succeeding to provide all our services to the highest safety and flying standards even in the most hostile and challenging environments which has led GHS having gained national recognition and gratitude from the Nigerian government and local police enforcement.

ISO 9001:2015





Global Helicopter Service

Global Helicopter Service









"HIGHLY MOTIVATED MANAGEMENT TEAM WITH MANY YEARS OF EXPERIENCE IN HELICOPTER AVIATION"

- A range of helicopters that are, VFR / IFR, Single and Dual engine and fully compliant off & onshore operations
- CAT-Approved for Commercial Air Transport
- HESLO Approved for External Load Mission
- HEMS Approved for Medical Evacuation
- HHO Approved for Helicopter Hoist Operation
- HOFO Approved for Offshore Operations
- CAMO & Part 145 Maintenance Service
- Approved for Crew Training

FLEET - AIRCRAFT IN OPERATION

EC 135

CAPACITY:

1–2 Crew | 6–7 Passenger



PERFORMANCE:

136 kts Cruising Speed | 328 NM Operating Range

CABIN DIMENSIONS (m):

2.50 m Length | 1.26 m Height | 1.50 m Width

Bell 212

CAPACITY:

-2 Crew | 13 Passenger



PERFORMANCE:

100 kts Cruising Speed | 260 NM Operating Range

CABIN DIMENSIONS (m):

2.34 m Length | 1.26 m Height | 2.54 m Width

Bell 412

CAPACITY:

1–2 Crew | 13 Passenger

PERFORMANCE:

127 kts Cruising Speed | 320 NM Operating Range

CABIN DIMENSIONS (m):

2.34 m Length | 1.26 m Height | 2.54 m Width

H225 Super Puma

CAPACITY:

2 Crew | 19 Passenger

PERFORMANCE:

151 kts Cruising Speed | 613 NM Operating Range @11,000 KGg MTOW

CABIN DIMENSIONS (m):

5.19 m Length | 1.45 m Height | 1.80 m Width

Page 08 | GHS

London, Helitech 2017



MANAGEMENT OF YOUR HELICOPTER - OUR SERVICE

We offer individualised customer service to meet your needs, available 24/7.

> Contact us on: +49 865 4770 0270 info@g-h-service.com www.g-h-service.com

"AVIATION IS OUR PASSION"

Operating a helicopter is a highly complex task which requires exceptional technical know-how and hands on industry specific experience, as well as a great understanding of the customer's requirements. We can offer Full Helicopter Management Service package including its operation, or single function services and tasks such as CAMO control, Part-145 maintenance service or quality control. Our team of technicians are trained to OEM and industry standards and provide maintenance services 24 hours a day at our Part-145 (DE:145.0426) maintenance facility. The maintenance management of the helicopter is controlled by our approved CAMO according to EASA Part-M and maintenance is performed according to EASA Part-145 standards. These two departments undergo regular quality audits to ensure standards and compliance are maintained at all times.

Due to our internal GHS Quality Control system we ensure that all service intervals are adhered to and maintenance tasks are performed correctly, fulfilling the manufacturer's specification.

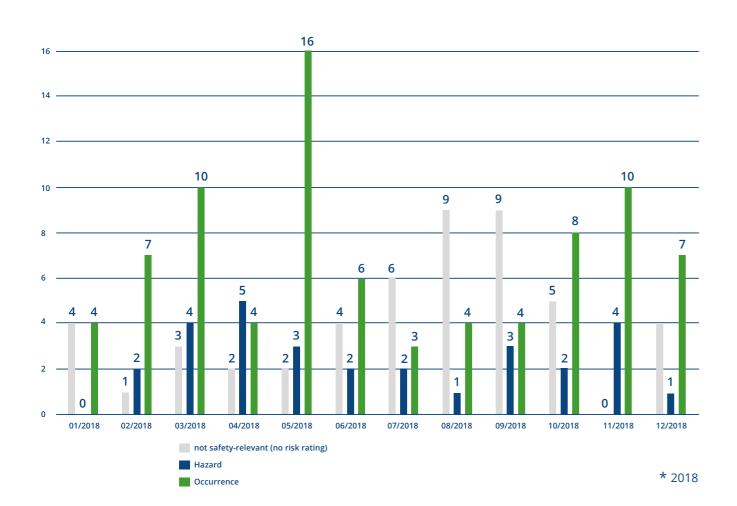






"YOUR SAFETY IS OUR TOP PRIORITY"

- 5,535* hours were executed
- 40,944* Passengers
- 210,343* KG of Cargo
- AVG 100 flight hours a week
- Aircraft Accident Rate: zero
- Aircraft Injuries Rate: zero



INTEGRATED MANAGEMENT SYSTEM

GHS integrates safety into all of our business processes thereby embedding it in our culture.

Means of Control through the creation and implementation of integrated management processes

- GHS maintains a single, process based Management System for the control of risk and minimization of variance in support of strategic business objectives.
- The system is derived from best practices in complex industries (maritime, nuclear, bio-tech, rail, etc.)

Means of assessment and evaluation through The Quality **Assurance Program operating** at 4 Primary levels.

- 1. Assessment of documented controls (primary manuals, safety case, client standards)
- 2. Assessment of Quality Controls in Flight Operations and Mainte-
- 3. Assessment of Controls yielding subjective data
- 4. Assessment of controls yielding digital data

CONTRACT SERVICE

Means of execution, through computer-based risk and quality management tools:

- 1. Hazard Management tool
- 2. Audit Management tool
- 3. Occurrence Investigation tool
- 4. Assurance of Competence tool
- 5. Safety Cases and Formal Risk Assessments
- 6. Management of Change tool
- 7. Communication program
- 8. Training and Education
- Statistical functions (review and trending)

Means of Focus through seven primary activities:

- 1. Safety of Flight
- 2. Ramp Safety
- 3. Safety in the Maintenance Process
- 4. Industrial Safety
- 5. Occupational Health
- 6. Environmental Management
- 7. Security Management



SAFETY & QUALITY

HIGHEST LEVELS IN SAFETY AND QUALITY ARE OUR MAIN GOALS

The highest quality standards form the basis for our selection and training of personnel. Our flying personnel and technical crews will be chosen by most stringent evaluation criteria and distinguished by their extensive experience. Furthermore, continuous training and skills development to the highest standards are performed regularly. By following these principles we can assure our clients a service which is professional and as safe as possible.

All our activities undergo accountable risk assessments complimented by a "Just Culture" that is part of GHS everyday life. This combined with an intuitive reporting system, leads to a complete, well-structured and documented data base of our operational history which forms the basis for a comprehensive and results orientated measurement of Safety Performance.

We actively identify and implement "lessons learned" and in doing so strive to carry out our business with zero accidents, incidents and injuries, which is the ultimate goal and ambition in our Safety Management.



ISO 9001:2015 QUALITY MANAGEMENT

Only demonstrating excellence in operations is not good enough for us. We also strive to achieve the uppermost levels of transparency, efficiency and quality in all we do. This is achieved via the GHS Quality Management System, which covers our Commercial Helicopter Operations as well as related Maintenance Tasks and Airworthiness Management, certified according to ISO 9001:2015 requirements.

This ensures the utmost efficiency for our clients, streamlines our internal processes in all we do and provides an important benchmark against which we guarantee our commitment to provide the "Best Value for Money" service.

CONSTRUCTION OF A BOW TIE DIAGRAM INVOLVES ASKING A STRUCTURED SET OF QUESTIONS:

- What is the hazard?
- What happens when hazard control (barrier) is lost?
- What safety event (threat) could release the hazard?
- What are the potential outcomes (consequences)?
- How can we avoid the undesired / hazardous event?
- How can we recover if the event occurs?
- How can the potential outcome likelihood or consequence severity be limited?
- How might controls (barriers) fail?
- How could their effectiveness become undermined?



RELIABILITY & PERFORMANCE

"WE GUARANTEE OUR MISSION READINESS ANYTIME, ANYWHERE"

Aircraft Availability:

- Aircraft on Ground (AOG)
- FLYING



Note: this is the average of 4 active aircrafts with excessing over 10,000 hours.

VISION, MISSION, STRATEGY

OUR VISION is to play a global role in commercial helicopter aviation within Humanitarian Aid Organizations, Governmental Projects, and the Oil, Gas and Mining Industries. With respect to this goal and in our pursuit of excellence, of highest standards of safety and perfection, we are constantly improving services by taking into account the smallest detail and outcomes and using this to work with our innovative and reputable partners.

OUR MISSION is to provide services which satisfy all of our clients' requirements in areas including but not limited to:

- Passenger Transport Missions
- Transport of Cargo (internal as well as external)
- Dangerous goods
- MedEvac Capabilities
- VFR, IFR, Onshore and Offshore Missions
- Professional Aircraft Management

OUR STRATEGY is constantly being reviewed with respect to its effectiveness as a guarantee for our success and for achieving our ambitious goals. Due to the nature of the complex tasks and missions we are involved in and with regard to the challenging environments we are working in, the following strategical key factors are most important to us:

- Safety Management and Safety Performance Measuring
- Financial Performance Commited to "Best Value for Money" services
- Employee's Care and Training
- Working Experience of our Management

 Team
- Effective Fleet and Asset Management
- Focusing on core Competences and Interface with Solid Industry Partners



SAFETY MANAGEMENT AND SAFETY PERFORMANCE **MEASURING**

- Transparent and effective Safety Management
- · Application and implementation of "Lessons Learned" receive the highest priority within GHS
- We carefully select responsible personnel
- We make every effort to keep our staff well trained and equipped with up to date knowledge
- Utilise comprehensive user friendly and transparent state of the art software tools and programs.
- All our activities undergo accountable risk assessments.
- All GHS Staff live our "Just Culture"
- Intuitive reporting system
- · Complete, well-structured and documented data base of our operational history
- Comprehensive and result orientated measurement of Safety Performance
- Zero accidents and injuries

FINANCIAL PERFORMANCE - COMMITMENT TO PROVIDE BEST **VALUE FOR MONEY SERVICES**

- Highest efficiency
- Comprehensive and transparent cost control and project management system
- · All our costs are carefully measured, managed and kept under strict control
- Identify inefficiencies and shortcomings before we even start a project

EMPLOYEE'S CARE AND TRAINING

- Our employees in the field and in the office all strive to meet our client's expectations, levels of safety and productivity
- They all represent the GHS values and apply these to all they do – day by day
- Our employees are the most important assets of our company
- Their well-being is important to us
- GHS makes every effort to provide relevant training measures to ensure that each employee is qualified and capable to perform the designated tasks in the best way possible
- · Our employees are encouraged to live our "Just Culture"







WORKING EXPERIENCE OF OUR MANAGEMENT TEAM

- In depth knowledge and wide-ranging experience
- A close team of individuals with many decades of experience in commercial helicopter aviation all over the world
- Excellent base of different but complimentary expertise
- · Understanding of latest industry standards, regulatory changes and best practice working processes

EFFECTIVE FLEET AND ASSET MANAGEMENT

- · GHS defines and prioritizes the requirements for fixed assets to ensure maximum utilization without compromising on the quality of services
- · Effective asset management and control
- Flexibility in responding to our clients' requirements
- Solutions offered provide maximum benefit to the client

FOCUSING ON CORE COMPETENCES AND REPUTABLE PARTNERS

- We trust and rely on ethical and reputable
- Maintaining transparent, sustainable and influential partnerships
- High quality training, ground handling and consulting services
- Maintaining and developing GHS internal capability, expertise & knowledge
- Flexibility and freedom to focus on our main objective
- To provide helicopter operations to highest levels of safety, quality, efficiency and reliability

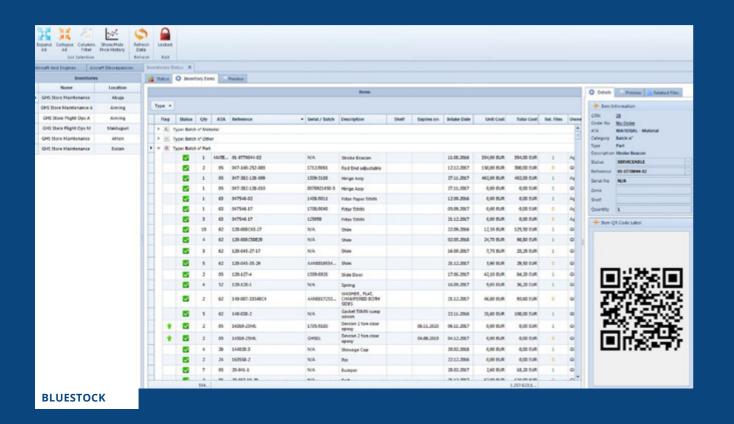




"WE GUARANTEE OUR MISSION READINESS ANYTIME, ANYWHERE"

- Guaranteed large inventory of spares and equipment
- Paperless and effective stores web based system "bluestock"
- Comprehensively trained staff, with years of logistics experience
- Extensive experience in shipping to remote and challenging environments
- Onsite Consignment stock

Global Helicopter Service









OUR PARTNERS





















CONTACT US

CEO

Dominik Goldfuss

phone: +49 (0) 8654 7700 27-12 info@g-h-service.com

OFFICE MANAGEMENT

Vera Aitzinger

phone: +49 (0) 8654 7700 27-30 v.aitzinger@g-h-service.com

FINANCE DEPARTMENT

Oliver Lehr

phone: +49 (0) 8654 7700 27-15 o.lehr@g-h-service.com

CUSTOMER RELATIONS

Ursula Pöcklhofer

phone: +49 (0) 8654 7700 27-0 u.poecklhofer@g-h-service.com

MARKETING & SALES

Michael Goldfuss

phone: +49 (0) 8654 7700 27-0 m.goldfuss@g-h-service.com

NIGERIAN FACILITATOR - OMNI BLU

LAGOS OFFICE

Skypower Catering Complex, Domestic-International Terminal Link Road, Murtala Mohammed Airport, Ikeja, Lagos

phone: +234 1-342 8160 or: 090 2444 2222 info@omniblu.com

SAFETY & QUALITY MANAGEMENT

Roman Gitterle

phone: +49 (0) 8654 7700 27-0 r.gitterle@g-h-service.com

DIRECTOR BUSINESS DEVELOPMENT

Barry Duff

phone: +49 (0) 8654 7700 27-0 mobile: +27 82 777 1784 b.duff@g-h-service.com

DIRECTOR PROJECTS

Ivan Hughes

phone: +49 (0) 8654 7700 27-0 mobile: +44 7927 305 606 ivan.hughes@g-h-service.com

FLIGHT OPERATIONS / FLIGHT TRAINING

Falkmar Kreutzer

phone: +49 (0) 8654 7700 27-17 f.kreutzer@g-h-service.com

GROUND OPERATIONS

Bernd Schmitz

phone: +49 (0) 8654 7700 27-14 b.schmitz@g-h-service.com

EASA PART 145 MAINTENANCE / EASA PART M MANAGEMENT

Gerald Reisenauer

phone: +49 (0) 8654 7700 27-13 g.reisenauer@g-h-service.com

NIGERIAN AGENT - PRESIDENT/CEO

Chief Sir Kenneth Udoka Joel

Udoka Bestman International Limited, Plot 36 East-West Road, Rumuodara, Near Adamac Group, Port Harcourt, Rivers State, Nigeria.

phone: +234 8033 073 911 udokabestman@gmail.com



You can count on us...

YOUR COMPLETE SATISFACTION IS MOST IMPORTANT TO US!



www.global-helicopter-service.com

info@g-h-service.com +49 865 4770 0270