



## GHS - CORPORATE COMMITMENT

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Global Helicopter Service GmbH represents EASA certified commercial helicopter operations to highest standards of safety, quality, efficiency and reliability.

**Our Vision** is to play a global role in commercial helicopter aviation within Humanitarian Aid Organizations, Governmental Projects, and the Oil, Gas and Mining Industries. With respect to this goal and in our pursuit of excellence, of highest standards of safety and perfection, we are constantly improving services by taking into account even the smallest details and by working together with only the most innovative and reputable partners.

**Our Mission** is to provide services covering 100% of our clients' requirement in areas including but not limited to:

- Passenger Transport Missions
- Cargo Movement, intern as well as extern including
- dangerous goods
- MedEvac Capabilities
- Ops Modes: VFR, IFR, Onshore and Offshore
- Professional Aircraft Management

Utmost flexibility and transparency in all our activities are most important to us.

We do consider trustful, strait forward and clear communication not only internally but also between our customers and ourselves as a central point - anywhere, anytime around the world.

We aim to think and act one step ahead by anticipating our clients' requirements throughout the entire service chain.

**Our Values** safeguard a solid basis and a suitable working environment to deliver what we promise:

- Safety and Quality are paramount and of top priority in all our endeavors.
- We are committed to a sustainable, economic and ecologic operation.
- We are socially responsible, we are respectful and we esteem cultural differences.
- We believe in strong team behavior and in highly motivated employees through individual responsibility and a lived Just Culture throughout the whole company.
- We support and follow the ten principles of the United Nations Global Compact. Based on these guiding principles we exercise zero tolerance against any kind of corruption, racist behavior and unlawful activities.

**Our Strategy** is constantly being reviewed with respect to its effectiveness as a guarantee for our success and for achieving our ambitious goals. Due to the nature of the complex tasks and missions we are involved in and with regard to the challenging environments we are working in, the following strategical key factors are most important to us:

- **Safety Management and Safety Performance Measuring**

A transparent and effective Safety Management and Lessons learned from it has highest priority within GHS. To ensure, that we are always on top of best practice industry standards, we carefully select responsible personnel and we are taking every effort to keep our staff well trained and vested with up to date knowledge.

We only utilize most stringent and transparent state of the art software tools to support a transparent and effective Safety Management System.

All our activities undergo accountable risk assessments. A lived Just Culture combined with an intuitive reporting system leads to a complete, well-structured and documented data base of our operational history and forms the basis for a comprehensive and result orientated Safety Performance Measuring. We actively do identify and implement our lessons learned.

Thus, we endeavor to pursue our business with zero accidents and injuries, which forms our ultimate ambition in our Safety Management.

- **Financial Performance – Best Value for Money promised.**

To our customers we promise highest efficiency not only in terms of our operation but also to ensure, that they receive best possible value for their money. To achieve this, we have implemented a comprehensive and transparent cost control and project management system that allows us to keep our costs under strict control. This enables us to identify inefficiencies before we even start a project and helps us to monitor our performance throughout the whole service chain in every detail.

- **Employee's Care and Training**

Our employees in the field and in the office make our client's live easier, safer and more productive. They are representing our values and what we step in for - day by day. They are the most important asset of our company. Therefore, their encouragement is most important to us. Besides taking care of a safe, pleasant and beneficial working environment, GHS is taking every effort via relevant training measures to ensure that each employee is qualified and capable to perform the designated tasks in the best way possible. In addition to this, a truly lived Just Culture throughout the whole management team ensures a cooperative, open and trustful working relation within the whole team.

- **Working Experience of our Management Team**  
Another key factor for our success is knowledge and experience. For that reason the GHS management team from the beginning has been composed of individuals with many decades of experience in commercial helicopter aviation all over the world. This leads to an excellent basis of expertise which is constantly updated via training measures to remain current with regard to latest industry standards, regulatory changes and best practice working processes.
- **Effective Fleet and Asset Management**  
To keep overhead costs constantly low and to guarantee a sustainable business environment, GHS is minimizing fixed assets as far as possible without compromising on the quality of services. A major risk in our business are long term liabilities linked to high value assets not actually in operation or not fit for purpose. Therefore, effective asset control and - management are essential for us and are key to our flexibility in responding to our clients' requirements with only the best fitting solutions.
- **Focusing on core Competences and Strong Partners**  
We trust in strong partners with regard to dry lease of aircraft required to perform our operations and put lots of effort into maintaining transparent, sustainable and powerful partnerships with them. However, trustful partnerships are also required when it comes to high quality training, ground handling - and consulting services. These partnerships are an essential factor for maintaining and developing our company's internal capability, expertise and knowledge. They also provide the flexibility and freedom to focus on our main objective - helicopter operations to highest levels of safety, quality, efficiency and reliability.

Finally, with all we are doing we always strive to exceed our clients' expectations and only your complete satisfaction and your best experience is good enough for us.

Please do not hesitate to contact us, if you would like to learn more about us, the company and about what we do.

With best regards

A handwritten signature in blue ink, appearing to read 'D. Goldfuss', is positioned above the printed name and title.

Dominik Goldfuss  
CEO Global Helicopter Service GmbH